DFNRoaming/eduroam

You can use the local WiFi infrastructure with your students-account in several other German universities, if you have used the instructions, mentioned above.

■ POLICIES FOR USAGE

As members of the university, all students are obliged to follow the IT infrastructure policies of the university. They are compiled on the page

https://uni-marburg.de/VwhDK

Please note in particular the following aspects:
It is your personal account. Please take care that nobody else uses your account or knows your password.
Commercial use is prohibited, also advertisements for clubs, political groups or commercial products. Small volume private use is tolerated.
Setting up internet services is strictly forbidden, this includes the participation on peer to peer networks.

Electronic mail: Messages from the university and its tutors are sent to your students mailbox. This applies in particular to reminders from the student secretariat or the libraries. You have to check this mailbox regularly. Forwarding to your private mail address is possible, but you should ensure that the messages can be delivered properly.

Please note, that nearly all your activities on the internet are logged. Abuse of your account may result in claims for compensation, or even prosecution.

■ RESIDENCE HALLS

Several residence halls are connected to the university network. There are contact persons (called "Internet tutors") who will help you with network problems. For more information see

https://uni-marburg.de/oHB6N

■ WORKSHOPS, MANUALS (E-BOOKS)

Workshops and online-tutorials can help you to learn more about the software that is used in our university.
Instead or in addition to the workshops there are e-books which can be read and downloaded for free (if you download from university-network or via VPN). For details please follow the links

■ **Workshops and tutorials**
https://uni-marburg.de/qGM5N

■ **Manuals (e-books)**
https://herdt-campus.de

■ CONTACT AND CONTACT POINTS

If you have a problem or special questions, please contact

■ **Hotline: 06421 28-28282**
Mon.-Fri.   08:00-18:00 h

■ **E-mail: helpdesk@hrz.uni-marburg.de**

■ **Live-Chat:** Via the HRZ website
https://www.uni-marburg.de/de/hrz/

■ **IT-Servicedesk at Lahnberge Campus (HRZ)**
H|04, Hans-Meerwein-Straße 6, room 06A03
Mon.-Fri.   08:00-18:00 h

■ **Media center in the University Library (UB)**
F|01, Universitätsstraße 9
opened   Mon.-Sun.   08:00-24:00 h
IT-Service Mon.-Fri.   08:00-21:00 h
                   Sat., Sun.   12:00-18:00 h

■ **Linux und Mac-surgery**
UB, ground floor, counter 11
Mon   16:00-18:00 h
only in lecture period

Further pc-pools with IT-Service you can find on
https://uni-marburg.de/DO8an

https://twitter.com/HRZUni_MR

Philipps Universität Marburg
Hochschulrechenzentrum (HRZ)

IT-Services for students

The computing center of the university (HRZ) provides you a personal student-account. This allows you to use various IT-Services such as electronic mail, Marvin, ILIAS, cloud service, web conferencing or access to many PC-Pools and the university network with your own mobile device.

In this flyer you will find brief descriptions of these services.

■ STUDENTS-ACCOUNTS

Your personal account consists of a username and a password. The username is assembled from your surname and your given name, e.g. Miller, Miller5 or Millerj for Judy Miller. You have to initialize your account online, see below.

Initialization of your account

You can activate your account using a web form

■ **Username abfragen, Passwort setzen**
(Request your username, set your password)
   https://uni-marburg.de/r28T0

If you have no way to use the internet, please go to a contact point, which is listed on the rear side of this flyer.

You need to fill in your "Matrikelnummer" (official student registration number), surname, given name and date of birth on this form. You submit this by a click on "Abfrage starten". Then a page appears that tells you your username as well as prompts to choose a password. There are rules for creating a safe password which can be looked up in the request form mentioned above. Please remember your username and password. Note that your username begins with a capital letter. For your personal security you should change your password regularly.

Expiration date

Your account expires if you have not re-registered for the new semester. With exmatriculation or if you failed re-registering, you can usually use your account up to 2 weeks after the semester ends. Upon this time, your account will be disabled. Further information about initialization and validity of your account you find on
   https://uni-marburg.de/tOtM0

Web forms to administrate the account

There are several self-service functions for each account which are accessible via web forms. You always have to fill in your username and password. This applies especially for changing your password. An overview of these web forms can be found on the page

■ **Self-service functions**
   https://admin.students.uni-marburg.de

■ USE

Computer pools, computers in libraries

At the Windows login screen you also fill in your username ("Benutzername") and password. A centrally stored home directory (H:) with daily backup allows roaming, i.e. you will find your data and settings at all pool computers on that drive. You can access your home directory and homepage from your own computer by using a sFTP tool, the service is called
   sftp.students.uni-marburg.de

Cloud service (Hessenbox)

With the "Hessenbox" you can save, synchronize and share files on different devices. 30 GB are available for each student. For more information on usage and available apps, see
   https://uni-marburg.de/e8FNj

Course catalog (Marvin)

The course catalog is visible worldwide. A login is required to create your own timetable, event and exam registration (not all departments) and to view the transcript of grades. Please use the username and password of your students account.
   https://uni-marburg.de/vfumu

Learning management system ILIAS

Online lectures and other learning materials are often provided on this platform. In order to login, you will also need your students account.
   https://ilias.uni-marburg.de

Electronic Mail

Every account has an associated mailbox, its address follows the form **username@students.uni-marburg.de** e.g. **millerj@students.uni-marburg.de.** Additionally you can set up a mail-alias name via a self-service-function, e.g.
   judy.miller@students.uni-marburg.de

Webmail and calendar

The webmailer is available with any internet browser -also via mobile device- at
   https://home.students.uni-marburg.de

Mail configuration

For the most popular mail programs and mail apps you can find instructions on
   https://uni-marburg.de/6P5i4

A daily folder backup protects against loss of data.
All incoming and outgoing mail is scanned for spam and malware. Spam is sorted into a separate IMAP folder and you get an weekly overview, see self-service functions.

Web conferencing

With the web conference system BigBlueButton you can start your own video conferences and use them for learning groups, tutorials, project meetings and other digital formats.
   https://uni-marburg.de/2oAQE

Virus scan software

To protect your computer against viruses please install an anti-virus scan software. Sophos anti-virus software is licensed for all members of the university, to download follow the link

■ **Download Sophos Anti-Virus**

   https://uni-marburg.de/BmDb4

VPN (Virtual private network)

If you use a public service provider for your internet connection and need access to intranet services of the university you need to install special VPN-software on your computer. You will need VPN especially for reading electronic journals. For details see

■ **VPN download and instructions**
   https://uni-marburg.de/TKQqN

WiFi and LAN Access to the university network

In most buildings WiFi (WLAN) access is available. In computer pools and libraries sometimes you will find laptop connection cables marked **LAN-Zugang via Laptop**.
The SSID is named **eduroam**.
Please ensure that on your mobile device the certificate revocation is used. (Windows, Linux an Apple use this as standard). For Android please configure your WiFi settings with the app **eduroam CAT** from Google Play Store.

■ **Tutorials for WiFi-access**
   https://uni-marburg.de/dHGf7

■ **Tutorials for LAN-access**
   https://uni-marburg.de/mZF6B