

At the phone

Objective:	to practice speaking on the phone in the foreign language
Language level:	B1-B2
Word categories:	depending on the different situations
Grammar:	interrogative clauses

Materials needed: --

How: At first, you have to come up with a reason why people would make a call (for example for a hotel room reservation). Then, you assign the different roles (e.g. guest and hotel receptionist).

Now, you place yourself in a position that you can't see each other's faces. Back to back works the best. Then, you start to simulate a phone call. The first person simulates the noise of a bell to initiate the beginning of a phone call. The other person responds to this sound in picking up the imaginary receiver and saying his / her name. The conversation starts at this point. Each person tries not to come out of his / her role until the call is ended.

Afterwards you can evaluate together what was expressed properly and what could be expressed better. The native speaker can help out at this point by suggesting appropriate phrases.

Possible situations:

- reservation of a room
- to make an appointment at the doctor's or hairdresser's
- to reserve a table at a restaurant
- to cancel an appointment
- to file a complaint for a bill
- to ask for information
- etc.

Tips & variations: Whoever likes to act can also make calls which deal with random situations. The object of the call would be a surprise and the other person would have to respond appropriately.