

What to do in IT security incidents

Philipps



Universität
Marburg

Did some of the following happen to you?



Malware on your device - Have you opened an attachment from an email or did you click on a link and realised that your pc, laptop or smartphone is doing strange things?



Phishing - Did you enter your username and password on a fake website that you accessed e.g. via a link in an email?



Loss of storage media - Did you lose your USB stick or external hard disk on which confidential data such as passwords, exams, applications, grades, pay slips or research results are stored?



Loss of devices - Did you lose a device (laptop, smartphone or PC) that you use for your work at university?



Sudden appearance of unknown devices - Have you seen a wifi router, a usb stick or other laptops in the premises you usually work in, that have not been there before and were not announced?

Then please contact your IT administration, write an email to the following adress or dial the IT emergency number as soon as possible:

Phone: 06421 28-28281

E-Mail: it-sicherheit@uni-marburg.de

Every second counts! Together we can protect our data and IT infrastructure. Your help protects you and us from major damages and has no consequences for you.

For further information, please visit:

<https://uni-marburg.de/TSqTdR>

