

What to do in IT security incidents



Universität
Marburg

Has the following happened to you?



Malware on your device - Have you opened an attachment from an email or clicked on a link and then noticed that your PC, laptop or smartphone is behaving strangely?



Theft of your account data (Phishing) - Have you entered your user name and password on a fake website that you accessed via a link in an e-mail, for example?



Loss of data storage media - Have you lost a USB stick, for example, on which confidential data such as passwords, exams, applications, grades, pay slips or research results are stored?



Loss of devices - Have you lost a device (e.g. your PC, laptop or smartphone) that you use for your work at the university?



Discovering unknown devices - Have you noticed, for example, a WLAN router, a USB stick or other PCs/laptops in your own rooms that are suddenly there and were not announced?

If so, please contact your IT administrator and/or call them as soon as possible:

Phone: 06421 28-28281

E-Mail: it-sicherheit@uni-marburg.de

If you get in touch quickly, we can protect our data and IT infrastructure together.
Your help protects you and us from major damage
and has no consequences for you.

Further information is available at:
<https://uni-marburg.de/TSqTdR>

