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Coordination: Bernd Hayo • Philipps-University Marburg
School of Business and Economics • Universitätsstraße 24, D-35032 Marburg
Tel: +49-6421-2823091, Fax: +49-6421-2823088, e-mail: hayo@wiwi.uni-marburg.de

Preferences for dynamic electricity tariffs: A comparison of households in Germany and Japan

Miwa Nakai^a, Victor von Loessl^{b,*}, Heike Wetzel^b

^a*Faculty of Economics, Fukui Prefectural University, Fukui, 910-1195, Japan*

^b*Institute of Economics, University of Kassel, Nora-Platiel-Str. 4, 34109 Kassel, Germany*

Abstract

We evaluate a stated choice experiment on dynamic electricity tariffs based on two representative household surveys from Germany and Japan. Our results indicate significant differences between German and Japanese respondents' preferences towards dynamic tariffs, with the latter generally being more open to dynamic pricing. Furthermore, our unique experimental design allows to disentangle preferences for inter- and intraday price changes, which are two essential tariff characteristics. In this respect, our results suggest that households need significant compensation in order to accept frequently changing price patterns. In contrast, they are mostly indifferent with respect to the number of price changes per day. Besides the implementation of an environmental treatment message, we additionally investigate tariff characteristics, which aim at overcoming household acceptance barriers. To this end, a restrictive use of households' consumption data, price caps, as well as highlighting the environmental benefits associated to dynamic tariffs present themselves as suitable tools to reduce households' aversion to dynamic electricity tariffs.

Keywords: Dynamic electricity tariffs, Stated choice experiment, Household acceptance barriers, Tariff design

JEL classification: C35, D12, Q41

*Corresponding author

Email address: vonloessl@uni-kassel.de (Victor von Loessl)

1. Introduction

To achieve the goals of the Paris Climate Agreement, countries around the world are taking action to reduce their greenhouse gas (GHG) emissions. To this end, a particular focus is being placed on the energy sector, which alone was responsible for more than one-third of global GHG emissions in 2020 (Olivier et al., 2021). Naturally, rapidly growing shares of renewable energy sources are contributing to the reduction of GHG emissions. However, they also lead to more volatile electricity production, which stresses the stability of electricity grids and increases the need for demand-side management (e.g., Fabra et al., 2021). In this context, dynamic electricity tariffs are a frequently discussed instrument, which uses price signals to incentivize shifts in electricity consumption that help balancing electricity supply and demand (e.g., Dutta and Mitra, 2017). Thereby, dynamic pricing schemes not only support grid stability (Gelazanskas and Gamage, 2014) but also reduce demand for costly peak capacity (Faruqui et al., 2010) and foster the integration of renewable energy sources (Brouwer et al., 2016).

Generally speaking, the adoption of dynamic electricity tariffs is considered to increase overall economic efficiency (e.g., Borenstein, 2005). Following microeconomic theory, such tariffs maximize economic efficiency when they reflect the short-run social marginal costs of electricity generation (Borenstein, 2016). To this end, real-time-pricing (RTP) tariffs are considered the ‘purest form’ of available dynamic pricing schemes, with electricity unit prices changing hourly or even more frequently (e.g., Buryk et al., 2015). However, despite the many benefits being associated with RTP tariffs, including monetary savings for customers (Allcott, 2011), residential consumers typically prefer constant electricity prices and would thus require significant compensation to switch to RTP tariffs (e.g., Ruokamo et al., 2019). In fact, the results of Leautier (2014) suggest that if household participation costs are taken into account, economic welfare associated with the uptake of dynamic tariffs could even decrease.

Against this background, the findings of Holland and Mansur (2006) are worth noting. They show that time-of-use (TOU) tariffs, which have fixed price levels for peak (day) and off-peak (night) hours, can capture a significant share of the overall economic efficiency gains associated with RTP tariffs. This is relevant as residential customers typically prefer TOU tariffs over RTP tariffs (e.g., Schlereth et al., 2018; Dütschke and Paetz, 2013; Yoshida et al., 2017). Hence, when we consider household participation costs, the adoption of TOU tariffs could potentially lead to greater economic efficiency than RTP tariffs.

TOU and RTP tariffs differ in two central features. While the former typically comprises two price zones each day (day and night) with fixed price levels over a year (or at least a month), the latter typically entails 24 price zones each day (hourly) that involve daily changing price levels (e.g., [Dutta and Mitra, 2017](#)). To the best of our knowledge, no existing research has yet disentangled the effects of these characteristics on household preferences for TOU over RTP tariffs. However, this is important to optimize economic efficiency that accounts for household participation costs.

We address this gap in the understanding of consumer preferences for dynamic electricity tariffs using a stated choice experiment conducted in Germany and Japan. Both countries are highly developed and among the world’s five largest economies in 2020 ([World Bank, 2022](#)). However, they differ significantly in terms of the structure of their energy systems as well as the technological feasibility of dynamic tariffs. For example, while Germany produced well over 40 % of its electricity from volatile renewable energy sources in 2020, Japan’s electricity production from renewables was only around 25 % ([Ritchie and Roser, 2021](#)). Nonetheless, the rollout of smart meters, being a necessary prerequisite for dynamic tariffs ([Wolak, 2011](#)), is well advanced in Japan, but still in its infancy in Germany ([Sovacool et al., 2021](#)). At the same time, the latest UN survey on peoples’ climate perception ([Fisher et al., 2021](#)) revealed that a similar share of German (77 %) and Japanese (79 %) respondents consider climate change a global emergency. However, within these two groups the support for urgent and comprehensive actions to tackle climate change is higher among the German (73 %) compared to the Japanese (62 %) sample.

Moreover, given the results of [Buryk et al. \(2015\)](#) that knowledge about the environmental benefits of dynamic tariffs significantly reduces household aversion to them, we implement an environmental treatment in our survey. Unlike respondents in the control group, respondents in the treatment group received additional information that a larger number of price zones, as well as a higher frequency of price updates, increase the environmental benefits possible with dynamic tariffs. Using this treatment, we can investigate whether information about environmental benefits causally influences the preferences for dynamic electricity tariffs. Based on our findings we provide useful guidance to policymakers on how to design and exploit the potential of dynamic electricity tariffs in terms of both economic efficiency and environmental benefits.

The remainder of the paper is organised as follows. Section 2 reviews the related literature and provides necessary background information. Section 3 describes the experimental design, the survey data, and our empirical strategy. Section 4 presents and discusses the

results as well as the limitations of our study. Finally, Section 5 presents the conclusions and implications of our study.

2. Literature review

The capability and willingness of households to shift their electricity consumption in response to price signals has been investigated in several field experiments. Most studies report residential peak load reductions of about 10 % (e.g., [Wolak, 2011](#); [Stamminger and Anstett, 2013](#)) to 15 % (e.g., [Shariatzadeh et al., 2015](#); [Faruqui et al., 2010](#)). [Jesso and Rapson \(2014\)](#) also identify the formation of conservation habits when observing long-term responsiveness to dynamic pricing. However, [Davis et al. \(2013\)](#) suggest that experimental results should be corrected for potential biases (e.g., self-selection or attrition bias), reducing the average load reductions reported in their meta analysis from 11 % to 6 %.

In this respect, two recent studies based on real-world examples find disenchanting results. Using data from more than 20,000 Spanish households, [Fabra et al. \(2021\)](#) find zero demand elasticity to RTP tariffs, which became the default tariff in Spain in 2015. As potential reasons, they discuss lacking awareness, very limited savings potential, and high opportunity costs. On the contrary, they find Spanish households who opted for TOU tariffs to consume significantly higher shares of their electricity consumption during off-peak hours than non-TOU customers. This, in turn, is in opposition to the results of [Burns and Mountain \(2021\)](#). Based on a large data set of almost 7,000 households from Victoria, Australia, they find very little impact of the peak-to-off-peak price ratio of TOU-tariffs on the corresponding consumption shares (i.e., a very small elasticity of substitution).

The field experiment most relevant to our study was conducted by [Wolak \(2011\)](#) when comparing the response behaviour of US households to RTP and critical peak pricing (CPP). His findings suggest that exposing customers to a larger number of price periods per day does not reduce their capability or their willingness to shift electricity consumption. This could indicate that any household aversion to RTP tariffs primarily relates to the higher frequency of general price updates and not the number of time zones per day. This conclusion is supported by the results reported by [Pebéreau and Remmy \(2022\)](#). Investigating the uptake of dynamic pricing in New Zealand, they find spot price volatility (i.e., intra-day price changes) to be unrelated to the likelihood to select a RTP tariff, whereas general spot price levels (i.e., inter-day price changes) are a significant determinant.

Based on a field experiment from the U.S., [Fowlie et al. \(2021\)](#) identify households who opt-in dynamic pricing schemes to be significantly more responsive to price signals than households, who were defaulted in such tariffs and did not opt-out. However, only 20 % opted-in, whereas over 90 % did not opt-out, making the default setting more effective overall. In a field experimental study from Japan, [Ito et al. \(2021\)](#) find a take-up incentive equivalent to 60 dollars to increase the share of households willing to opt-in for a RTP tariff from 31 % to 48 %. In line with [Pebéreau and Remy \(2022\)](#), they argue that such take-up incentives can enhance overall economic welfare by increasing the share of RTP users. However, confirming the findings of [Fowlie et al. \(2021\)](#), [Ito et al. \(2021\)](#) also report more price elastic households to be more likely to adopt a RTP tariff in the first place, suggesting decreasing additional impact of higher take-up incentives.

A growing body of literature analyses the increase in economic welfare associated with the uptake of RTP tariffs (e.g., [Borenstein, 2005](#); [Holland and Mansur, 2006](#)) and discusses the implications for optional tariff design (e.g., [Borenstein, 2016](#); [Burger et al., 2020](#)). However, as rightly pointed out by [Gambardella et al. \(2019\)](#), household participation costs should be included in the assessment of overall welfare, particularly because households require significant compensation to switch to a dynamic tariff to keep their utility level constant (e.g., [Ruokamo et al., 2019](#)).

Given dynamic electricity tariffs are not common in either Germany or Japan, we can best elicit the utility households derive from such tariffs using stated preferences. In this respect, we build upon a small but increasing number of studies. Based on a stated choice experiment (SCE) conducted in Finland, [Ruokamo et al. \(2019\)](#) estimate respondents' willingness to accept (WTA) RTP tariffs at about €78 annually, which they associate with the high level of discomfort associated with the uncertainty in electricity costs, along with the unwillingness of respondents to shift electricity consumption. This is also in line with the findings of [Schlereth et al. \(2018\)](#) from a SCE conducted among customers of a German electricity provider. In general, they find that respondents preferred static (flat) tariffs the most. However, they also show that customers favoured TOU tariffs over RTP because of the 'unpredictable' price variations of the latter. [Schlereth et al. \(2018\)](#) also identify cost insurances, i.e., price caps, as a useful tool for increasing the preferences for dynamic tariffs. Based on a SCE conducted with over 4000 electricity customers in Japan, [Yoshida et al. \(2017\)](#) find similar results, namely that residential customers prefer TOU over RTP tariffs.

In one of the first SCEs on dynamic tariffs, also [Dütschke and Paetz \(2013\)](#) show that German households prefer TOU tariffs over RTP, even though they are generally unaware

of most of the benefits associated with dynamic tariffs. The latter finding corresponds with [Buryk et al. \(2015\)](#), who conclude that preferences for dynamic electricity tariffs increase when respondents from the US and EU have additional knowledge about the environmental benefits of these tariffs. Related choice experimental studies from Japan (e.g., [Nakai et al., 2018](#); [Morita and Managi, 2015](#); [Murakami et al., 2015](#)) and Germany (e.g., [Fait et al., 2022](#); [Mengelkamp et al., 2019](#); [Kaenzig et al., 2013](#)) consistently conclude that residential electricity consumers are willing to pay a price premium for electricity produced from renewable energy sources.

To our best knowledge, this is the first study to analyse various levels of consumption data usage with respect to dynamic electricity tariffs. Based on a SCE on smart meter technologies, [Pepermans \(2014\)](#) observe that sharing electricity consumption data with third parties does not reduce Flemish household preferences for smart metering devices. This contrasts with [Richter and Pollitt \(2018\)](#), who reveal that respondents require significant compensation for sharing their electricity consumption data with third parties, such that the need for compensation is even greater when sharing personally identifying data.

Based on the above-mentioned literature, there is an indication that differentiation between the frequency of price updates and the number of time zones each day is highly relevant. Evidence from revealed preferences also suggests that the daily price variations associated with RTP tariffs could be more problematic than the simple number of time zones. Moreover, we can build upon existing studies to predict that providing respondents with additional information on the environmental benefits associated with dynamic electricity tariffs will significantly reduce any aversion to dynamic electricity pricing.

3. Data and methodology

3.1. Survey overview

We conducted representative surveys of private households in Germany and Japan in cooperation with two professional market research institutes: Psyma + Consultic GmbH for the German survey from April to May 2021, and MyVoice Communications, Inc., for the Japanese survey in March 2020. A two-tiered sampling strategy was employed. First, the market research companies recruited people according to quotas for age, gender, and inhabited area for the general German¹ and Japanese population. Second, we asked respondents

¹The German sample is additionally representative in terms of the high school graduation rate.

if they were financial decision makers deciding alone or with other household members on major expenditures like buying a new fridge or car or choosing a new electricity contract. Only these were eligible to participate in the survey. Furthermore, the survey companies conducted several quality checks to ensure that only qualified responses were received.

The survey comprised four parts. First, we questioned respondents about their individual attitudes, traits, and values. Second, we asked them about their current electricity contract and their electricity consumption behaviour. Third, and most importantly, we implemented a SCE on dynamic electricity tariffs. Finally, we queried respondents about their sociodemographic characteristics including household size, personal status, and income.

3.2. Stated choice experiment

SCEs elicit respondents' preferences for a set of alternatives expressed by a bundle of attributes with varying levels (e.g., [McFadden, 1973](#)). Typically, they are used to evaluate products or services that either do not yet exist or are not available in the market for all variants of interest ([Holmes et al., 2017](#)). In our experiment, respondents answered six consecutive choice tasks on dynamic electricity tariffs. In each choice task, we asked respondents to choose between three dynamic electricity tariffs and their current electricity tariff, the so-called status quo option. If a respondent selected the status quo option in their first choice, we added a second choice to each choice task in which the respondent could choose only among the three dynamic tariffs. The first and second choices in each choice task represent an unconditional and a conditional design, respectively.

The dynamic tariffs and the status quo option were specified by six attributes: *number of time zones*, *price update*, *potential savings*, *necessary shift of consumption*, *cap for additional costs*, and *data utilization*. An overview of the selected attributes and their levels is presented in [Table 1](#). [Table 2](#) presents an example choice task for the unconditional design. In the conditional design, the option 'my current tariff' is omitted.

In contrast to previous studies (e.g., [Schlereth et al., 2018](#); [Yoshida et al., 2017](#); [Buryk et al., 2015](#); [Dütschke and Paetz, 2013](#)), we disentangle RTP and TOU tariffs based on two attributes. The first, *number of time zones*, denotes the number of different prices within a day. In our survey, this attribute has five levels: 1 time zone (only shown in the status quo option), 2 time zones, 4 time zones, 12 time zones, and 24 time zones, respectively. In both surveys, we included the number of time zones of respondents current electricity contract in

Table 1: Overview of attributes and levels

| Attribute | Level 1 | Level 2 | Level 3 | Level 4 | Level 5 |
|---|----------------------------|--|--|-----------------------------------|---------|
| Number of time zones | 1 ^a | 2 | 4 | 12 | 24 |
| Price update | Yearly | Monthly | Weekly | Daily | |
| Potential savings (shown in € or JPY) | 0 % ^a | 5 % | 10 % | 15 % | |
| Necessary shift of consumption | 0 % ^b | 5 % | 10 % | 15 % | |
| Cap for additional costs (shown in € or JPY) | 5 % | 10 % | 15 % | No cap for additional costs | |
| Data utilization | Cost accounting only | Cost accounting and data analysis | Cost accounting, data analysis and data shared with third parties | | |

Notes: ^aThis level was only shown in the status quo option. ^b In the German survey, this level was only shown in the status quo option.

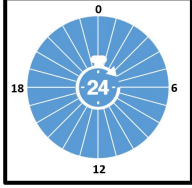
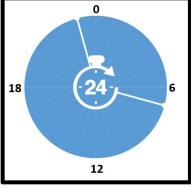
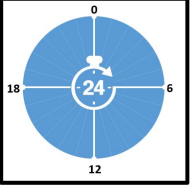
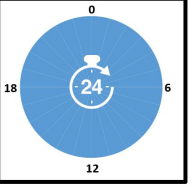
the status quo option, as we expect that a certain number of respondents currently use an electricity tariff with more than one time zone.²

The second attribute, *price update*, reveals how often the price for one unit of electricity is updated and communicated to consumers. In the choice experiment, this attribute is characterized by four levels: yearly, monthly, weekly, and daily. A monthly update, for example, means that consumers receive information on the price of electricity in each time zone monthly, i.e. during each month the price pattern repeats every day. In Japan, price changes are rather frequent. Therefore, we set a monthly price update for the Japanese status quo option. With respect to the German survey, the level of this attribute in the status quo option was again customised to the respondents' current electricity tariffs.

As third attribute, we included *potential savings*, which indicates how much money a household can save per month when selecting the corresponding electricity tariff. Naturally, choosing the status quo option does not allow any potential savings. With respect to the unlabelled alternatives, potential savings were displayed in EUR or JPY, respectively. To increase the realism of the shown values we customized this attribute to respondents

²In fact, 13 % of Japanese (8 % of German) respondents answered that they currently have a contract with two time zones.

Table 2: Exemplary choice task

| | Tariff 1 | Tariff 2 | Tariff 3 | My current tariff |
|--------------------------------|---|---|--|---|
| Number of time zones |  |  |  |  |
| | 24 | 2 | 12 | 1 |
| Price update | Daily | Monthly | Weekly | Yearly |
| Potential savings | €6 | €9 | €3 | €0 |
| Necessary shift of consumption | 5 % | 15 % | 5 % | 0 % |
| Cap for additional costs | No cost cap | €6 | €3 | No cost cap |
| Data utilization | Cost accounting, data analysis and data shared with third parties | Cost accounting and data analysis | Cost accounting, data analysis and data shared with third parties | Cost accounting only |
| I chose: | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

indicated monthly electricity costs, which we multiplied with either of the three underlying attribute levels: 5 %, 10 %, or 15 %.³

In general, households consumption patterns can be more or less in alignment with dynamic electricity prices (Gambardella and Pahle, 2018). This results in ‘natural winners’, who can save money without any great effort, and ‘natural losers’, who need to shift high shares of their consumption in order to obtain at least some potential savings.⁴ To reflect this, we did not implement any constraints in the experimental design. This is especially relevant for the fourth attribute: *necessary shift of consumption*. This attribute indicates the average share of electricity consumption that must be shifted daily from high- to low-

³The potential to increase the realism of choice tasks by customizing attributes to individual circumstances is, for example, discussed by Zhou et al. (2020).

⁴Fowle et al. (2021) found that such ‘natural winners’ do not opt-in TOU or CPP tariffs more frequently. In contrast, Ito et al. (2021) found ‘natural winners’ to be significantly more likely to opt-in a RTP tariff, but at the same time to be less price responsive.

priced time zones to achieve the potential savings. The four attribute levels are 0 %, 5 %, 10 %, and 15 %. For each level, we provided respondents with examples about the actions on their part required to achieve the necessary shift of consumption.⁵

In addition, we told respondents that their electricity costs may also increase if they do not react or react wrongly to price changes in the different time zones. One way to limit such cost risk is to set a cost cap, which is reflected in our fifth attribute, *cap for additional costs*. The attribute has four levels: no cap for additional costs, maximum 5 % additional costs, maximum 10 % additional costs, and maximum 15 % additional costs. As with potential savings, we provided the levels individually for each respondent in EUR or JPY per month based on households current electricity costs. Moreover, we informed respondents that the maximum additional cost cap limits the total costs of electricity consumption, conditional on having a constant demand.

Finally, the sixth attribute, *data utilisation*, specifies how the electricity consumption data can be used by the electricity supplier. The three levels are cost accounting only, cost accounting and data analysis, and cost accounting, data analysis, and data shared with third parties. In the third level, in addition to billing purposes and data analysis, the contract provider can share consumer data with third parties that have nothing to do with electricity generation or supply. We included this attribute in our experiment because several studies have shown that privacy concerns play an important role in households decision making, especially for energy-related services and products (e.g., [Pepermans, 2014](#); [Richter and Pollitt, 2018](#)).

To ensure that respondents understood all attributes correctly, we explained the attributes in detail before the experiment. In addition, respondents needed to correctly answer several quiz questions about the attributes following the explanations. If they failed to answer these questions even after two repetitive loops, they were excluded from the analysis. Finally, before presenting the choice situations (i.e., *ex ante*) we implemented a reminder to give honest and thoughtful answers aiming to reduce any potential hypothetical bias.

3.3. Control variables

We considered several variables for the econometric analysis outlined in Section 3.4. In terms of sociodemographic characteristics, we include respondents' age in years ('age'), their

⁵In particular, respondents were informed that a necessary shift of 5% translate into the limitation to use of one appliance, such as a washing machine, tumble dryer or dishwasher, only in time zones with low prices. To shift 10 % (15 %), at least two (three) larger appliances must be used solely in time zones with low prices.

gender ('female'), whether respondents are married ('married'), and whether they hold at least a bachelor's degree ('university degree'). We also control for the number of household members ('household size'), the number of children living in the household ('no. of children'), and the weighted monthly household income in EUR ('household income').⁶

To measure individual environmental attitudes, we build upon the New Ecological Paradigm (NEP) developed by [Dunlap et al. \(2000\)](#). While the original scale comprises 15 items, we follow the suggestion of [Whitmarsh \(2008\)](#), who found that respondents had difficulty answering nine of them, and use a shortened six-item scale. Furthermore, we follow [Ziegler \(2017\)](#) and construct six binary indicators, each of which takes a value of one if respondents 'agree' or 'strongly agree' with one of the three corresponding positively framed statements and likewise 'disagree' or 'strongly disagree' with one of the three negatively framed statements. Finally, we use the sum of these six binary indicators to approximate respondents' environmental attitudes, with higher values indicating higher environmental awareness.

We utilise the survey items developed by [Falk et al. \(2016, 2018\)](#) to assess respondents' economic preferences. To measure risk preferences, we asked respondents to what extent they are generally willing to take risks on a five-point scale. If a respondent chose either 'rather willing' or 'very willing', the corresponding binary variable 'risk seeking' takes a value of one. In the same manner, we create a dummy variable 'patient', if respondents indicated they are either 'rather patient' or 'very patient' when asked how patient they are in general. Finally, the binary variable 'generous' takes a value of one when respondents answered the question how generous they are in general, by indicating 'rather generous' or 'very generous' on a five-point scale. By contrast, the variable 'trusting' ranges from 0 to 3 as it builds upon three survey items. 'Trusting' is the sum of three binary variables, each of which takes the value one if we consider the respondents' answers to the corresponding trust measuring statements as 'trusting' or 'very trusting'.

Finally, we also specify variables relating to household electricity consumption and prior tariff choice behaviour. We include a binary variable that takes a value of one if respondents actively changed their electricity tariff at least once in the last ten years. Another binary

⁶Respondents provided their monthly net household income across ten income classes. Using the mean values of the classes, we created a continuous variable. In line with [Feldman \(2010\)](#), we set the last class 1.5 times its lower boundary. Based on this variable, we calculate the weighted household income by dividing household income by the square root of the number of household members. This so-called square root scale is one of several available instruments to construct weighted income variables. For an overview, see [Atkinson et al. \(1995\)](#). Finally, we converted the Japanese classes into EUR based on the average exchange rate for 2020: 1 EUR = 121.85 JPY (<https://t1p.de/gezmg>; accessed 14.02.2022).

indicator takes a value of one if households’ heating systems rely on electrical heating devices. Furthermore, we control for the average time that any household member is at home during the day, which allows for manual load shifting.

Table 3: Summary statistics by country

| | Germany | | | | Japan | | | | P-value |
|-------------------------------|---------|-------|-------|------------|-------|-------|-------|------------|---------|
| | Count | Mean | SD | Min-Max | Count | Mean | SD | Min-Max | |
| Environmental attitudes | 1059 | 4.78 | 1.52 | 0-6 | 2682 | 3.73 | 1.84 | 0-6 | 0.000 |
| Trusting | 1059 | 0.87 | 0.95 | 0-3 | 2682 | 0.51 | 0.75 | 0-3 | 0.000 |
| Risk seeking | 1059 | 0.33 | 0.47 | 0-1 | 2682 | 0.16 | 0.37 | 0-1 | 0.000 |
| Generous | 1059 | 0.67 | 0.47 | 0-1 | 2682 | 0.48 | 0.50 | 0-1 | 0.000 |
| Patient | 1059 | 0.56 | 0.50 | 0-1 | 2682 | 0.54 | 0.50 | 0-1 | 0.334 |
| Age | 1059 | 50.05 | 16.48 | 18-91 | 2682 | 45.65 | 13.56 | 20-69 | 0.000 |
| Female | 1059 | 0.49 | 0.50 | 0-1 | 2682 | 0.52 | 0.50 | 0-1 | 0.087 |
| Household income ^a | 1059 | 1.93 | 1.12 | 0.13-15.00 | 2682 | 4.01 | 2.81 | 0.34-15.39 | 0.000 |
| University degree | 1059 | 0.16 | 0.36 | 0-1 | 2682 | 0.53 | 0.50 | 0-1 | 0.000 |
| Married | 1059 | 0.49 | 0.50 | 0-1 | 2682 | 0.60 | 0.49 | 0-1 | 0.000 |
| Household size | 1059 | 2.22 | 1.16 | 1-10 | 2682 | 2.65 | 1.29 | 1-10 | 0.000 |
| No. of children | 1059 | 0.28 | 0.67 | 0-6 | 2682 | 0.33 | 0.72 | 0-5 | 0.133 |
| Average time at home | 1059 | 17.88 | 6.06 | 2-24 | 2682 | 18.32 | 5.61 | 2-24 | 0.357 |
| Electric Heating | 1059 | 0.12 | 0.33 | 0-1 | 2682 | 0.53 | 0.50 | 0-1 | 0.000 |
| 10-years tariff change | 1059 | 0.64 | 0.48 | 0-1 | 2682 | 0.33 | 0.47 | 0-1 | 0.000 |

Notes: ^aWeighted household income in 1.000 Euro. P-values in the last column refer to Pearson’s chi-squared test for independence between samples in case of binary variables and to the Kruskal-Wallis equality-of-populations rank test for non-binary variables.

Table 3 displays the summary statistics for Germany and Japan. The indicated p-values refer to statistical differences across countries. It is apparent that several variables vary significantly between the two samples. Most importantly, German respondents have, on average, significantly higher environmental attitudes. They are also more trusting, risk seeking, and generous compared with Japanese respondents. Regarding the sociodemographic characteristics, Japanese respondents are younger, are more often married, have significantly higher household income, and are more frequently holders of at least a bachelor’s degree. Tables A.1 and A.2 in the Appendix show the summary statistics by treatment, with p-values again referring to statistical differences across countries.

We present descriptive statistics for the German and Japanese samples by treatment in Tables A.3 and A.4 in the Appendix, respectively. For each variable, the p-value in the last column corresponds to a test for statistical difference between the baseline and the treatment group. Except for the variable ‘household size’ in the Japanese sample, there

are no statistically significant differences between the two groups, which suggests successful randomisation in both surveys.

3.4. Empirical approach

In this paper, we analyse a SCE containing three unlabelled alternatives with six randomised attributes and a status quo option where attribute levels were constant for each surveyed individual. In both surveys, those for Germany and Japan, we implemented identical baseline messages and an environmental treatment. This allows us to compare results across samples and additionally investigate country-specific treatment effects.

To obtain first insights into respondents' choice behaviour, we investigate how often they choose any of the three dynamic tariffs over the status quo alternative at the individual level. In a split-sample analysis, we estimate three models for each country. The first corresponding dependent variable 'frequency', which counts from zero to six, is analysed using Tobit regression. Furthermore, we use binary probit regressions to analyse the determinants of the likelihood of either 'always' or 'never' choosing a dynamic tariff. In all models, we include a treatment dummy as well as the individual specific characteristics discussed in Section 3.3 as control variables.

To address the central aim of this paper, we analyse the SCE in more detail. To this end, we conduct a 2×2 -split sample (country \times treatment) analysis. Thereby, we can analyse country differences in the baseline, as well as country-specific treatment effects. Given the two samples differ in their average status quo characteristics, we restrict our analysis to the conditional design (i.e., without the status quo option).⁷ While omitting the status quo option can potentially lead to an overestimation of the preference parameters (Boyle and Özdemir, 2008), this approach allows a clean comparison of the relative preferences for specific attribute levels across countries. Nevertheless, we must take this limitation into account when interpreting the results.

In line with the random utility maximisation theory developed by McFadden (1973), we assume that respondents will choose a particular electricity tariff within a choice situation if the utility associated with this tariff is larger than those of all remaining alternatives. The corresponding hypothetical utility U that respondent i ($i = 1, \dots, N$) derives from choosing tariff j ($j = 1, \dots, 3$) in choice situation m ($m = 1, \dots, 6$) can be expressed as follows:

⁷Respondents that initially chose the status quo option subsequently had to choose the tariff they preferred the most among the three unlabelled alternatives. As discussed by Boyle and Özdemir (2008), an alternative that maximises utility in a choice situation with a status quo option will also maximise utility in a choice situation without one. Therefore, we can consider the initial and subsequent choices of dynamic tariffs jointly in a model that excludes the status quo option.

$$U_{ijm} = \beta_i' x_{ijm} + \epsilon_{ijm}, \quad (1)$$

where x_{ijm} is a vector of explanatory variables (with $x_{ijm} = x_{ijm1}, \dots, x_{ijmK}$) and β_i refers to the corresponding vector of unknown parameters (with $\beta_i = \beta_{i1}, \dots, \beta_{iK}$). We rely on commonly used mixed logit models to estimate the unknown parameters, which comprise all attributes and two alternative-specific constants to control for a potential left–right bias (e.g., discussed by [Hess and Hensher, 2012](#)). In contrast to multinomial logit models, the mixed logit model is independent of the IIA (independence of irrelevant alternatives) assumption. Furthermore, mixed logit models allow preference heterogeneity between individuals and thus can cope with correlations between choice alternatives. This is particularly important in our case, as respondents make six sequential choices. The preference heterogeneity is expressed by the assumption that the random parameters are continuously distributed across i (e.g., [Gutsche and Ziegler, 2019](#)):

$$\beta_{ik} = \beta_k + \sigma_k u_{ik}, \quad (2)$$

where σ_k represents the standard deviation of the distribution of β_{ik} around the mean β_k and $u_{ik} \sim N(0, 1)$ captures the individual specific heterogeneity. We specify the parameters for all non-financial attributes to be random and, in line with common practice (e.g., [Schwirplies et al., 2019](#); [Gutsche and Ziegler, 2019](#)), the parameter for the financial attribute to be fixed.

Building upon the discussed model specification, we estimate the marginal rates of substitution between the financial attribute and the remaining tariff characteristics. Within the assumed linear additive indirect utility function, the ratio of the partial derivatives corresponding to the rate of substitution equals the ratio of the estimated parameters ([Hoyos, 2010](#)). Consequentially, we can estimate the mean marginal WTA⁸ for a specific attribute (level) as follows:

$$WTA = \frac{-E(\beta_k)}{\beta_c}, \quad (3)$$

where $E(\beta_k)$ refers to the mean parameter of the non-cost attribute and β_c to the parameter of the cost attribute ([Hole, 2007a](#)). In line with [Glenk et al. \(2019\)](#), we use the [Krinsky and Robb \(1986\)](#) bootstrapping approach to calculate the corresponding confidence intervals

⁸In line with [Buryk et al. \(2015\)](#), we use the potential savings associated to dynamic tariffs as the cost attribute. Since this attribute does not represent costs but savings, the ratio between any non-financial and the financial attribute represent the WTA a certain marginal or discrete change instead of the willingness to pay for it (e.g., [Grutters et al., 2008](#)).

and utilise the complete combinatorial test proposed by [Poe et al. \(2005\)](#) to compare the estimated mean marginal WTA values across countries and treatments. We conduct all estimations with Stata 14.

4. Results and discussion

4.1. Frequency and likelihood of choosing a dynamic tariff

Table 4 reports by country and treatment the descriptive statistics for the frequency of situations in which respondents chose a dynamic tariff, along with the share of respondents who ‘always’ or ‘never’ choose a dynamic tariff. Figure A.1 in the Appendix visualises the distribution of the choice frequency, which naturally also includes ‘never’ and ‘always’ choosers, by country and treatment.

Table 4: Descriptive statistics of dependent variables

| | | Germany | | Japan | |
|-----------|------|--------------|---------------------|--------------|---------------------|
| | | Baseline (a) | Treatment (b) | Baseline (c) | Treatment (d) |
| | | (N = 516) | (N = 543) | (N = 1348) | (N = 1334) |
| Frequency | Mean | 4.256 | 4.416 ^{dd} | 4.218 | 4.162 ^{bb} |
| | S.D. | (2.290) | (2.174) | (2.258) | (2.280) |
| Always | Mean | 0.500 | 0.510 | 0.488 | 0.477 |
| | S.D. | (0.500) | (0.500) | (0.500) | (0.500) |
| Never | Mean | 0.155 | 0.142 | 0.148 | 0.160 |
| | S.D. | (0.362) | (0.349) | (0.356) | (0.366) |

Note: The superscript letters indicate statistically significant differences between the corresponding groups (a, b, c, and d) and the levels of significance: ^a < 0.10, ^{aa} < 0.05, ^{aaa} < 0.01. We use two-sided Fisher’s exact tests to compare the binary variables ‘Always’ and ‘Never’ and two-sided Mann-Whitney Wilcoxon (MWW) rank-sum tests as well as two-sided t-tests to compare variable ‘Frequency’ across countries and treatments.

The general choice behaviour of respondents is very similar for the three variables. In the baseline, respondents from Germany (Japan) choose the dynamic tariff in 70.9 % (70.3 %) of the choice situations, which translate into a frequency of 4.256 (4.218) (out of 6). Across all four groups, approximately 50 % of respondents always choose a dynamic tariff, whereas roughly 15 % consistently refuse them. The only significant difference is the higher frequency in which respondents, when faced with the environmental treatment, choose a dynamic tariff in the German compared to the Japanese survey (two-sided t-test: p-value = 0.026; two-sided Mann-Whitney Wilcoxon (MWW): p-value = 0.049).

As discussed in Section 3.4, we use probit and Tobit regression models to investigate the general preferences for dynamic electricity tariffs in detail. The corresponding estimation

Table 5: German sample - estimation results - choice frequencies

| | Always | | Never | | Frequency | |
|-------------------------------|----------|----------|---------|----------|-----------|----------|
| Treatment | 0.010 | (0.321) | -0.016 | (-0.761) | 0.357 | (0.951) |
| Environmental attitudes | 0.032*** | (3.091) | -0.006 | (-0.938) | 0.347*** | (2.912) |
| Trusting | 0.033** | (2.033) | -0.023* | (-1.883) | 0.508** | (2.428) |
| Risk seeking | 0.066* | (1.914) | -0.038 | (-1.517) | 0.884** | (2.064) |
| Generous | 0.036 | (1.057) | -0.030 | (-1.312) | 0.526 | (1.264) |
| Patient | 0.086*** | (2.714) | -0.009 | (-0.408) | 0.866** | (2.236) |
| Age | 0.002** | (2.135) | 0.002** | (2.089) | 0.003 | (0.220) |
| Female | -0.016 | (-0.516) | -0.016 | (-0.720) | -0.033 | (-0.085) |
| Household income ^a | 0.011 | (0.799) | 0.009 | (0.898) | -0.034 | (-0.174) |
| University degree | -0.006 | (-0.144) | -0.012 | (-0.374) | -0.013 | (-0.025) |
| Married | 0.047 | (1.302) | -0.043* | (-1.734) | 0.802* | (1.807) |
| Household size | 0.015 | (0.744) | -0.002 | (-0.157) | 0.206 | (0.858) |
| No. of children | 0.025 | (0.772) | -0.029 | (-1.160) | 0.422 | (1.151) |
| Average time at home | -0.002 | (-0.570) | 0.004* | (1.925) | -0.046 | (-1.404) |
| Electric heating | -0.009 | (-0.185) | -0.023 | (-0.636) | 0.090 | (0.161) |
| 10-years tariff change | -0.015 | (-0.492) | -0.027 | (-1.239) | 0.086 | (0.217) |
| Respondents | 1059 | | 1059 | | 1059 | |

Note: ^aWeighted household income in 1.000 Euro. The table shows discrete and marginal effects of probit and tobit estimation results with robust standard errors. Z-statistics in parenthesis. Levels of significance: * $p < 0.10$, ** $p < 0.05$, *** $p < 0.01$.

results are presented in Table 5 (for Germany) and Table 6 (for Japan). With respect to the environmental treatment, we find neither a statistically significant effect on the likelihood to either ‘always’ or ‘never’ choose a dynamic tariff, nor a significant effect on the frequency in which respondents choose a dynamic tariff.

For German respondents, having stronger environmental attitudes, i.e., a higher NEP score, is associated with a higher likelihood to ‘always’ choose a dynamic electricity tariff along with a higher frequency, in which respondents choose a dynamic electricity tariff. In addition, respondents considered trusting, risk seeking, and patient are associated with a significantly higher frequency of choosing a dynamic tariff as well as a higher likelihood to always choose dynamic electricity tariffs. In contrast, Japanese respondents’ economic preferences are largely unrelated to their preferences for dynamic pricing. Only for ‘risk seeking’ we find a significantly positive correlation with a higher likelihood to always choose a dynamic tariff and a higher frequency of dynamic tariff choices as well as a negative correlation with the likelihood to never choose a dynamic tariff. This is in line with the

findings of [Ito et al. \(2021\)](#), who found risk-averse households to be significantly less likely to opt-in RTP tariffs.

Table 6: Japanese sample - estimation results - choice frequencies

| | Always | | Never | | Frequency | |
|-------------------------------|---------|----------|-----------|----------|-----------|----------|
| Treatment | -0.011 | (-0.579) | 0.013 | (0.916) | -0.168 | (-0.729) |
| Environmental attitudes | 0.003 | (0.635) | -0.006 | (-1.563) | 0.083 | (1.236) |
| Trusting | -0.003 | (-0.259) | -0.009 | (-0.938) | 0.049 | (0.306) |
| Risk seeking | 0.057** | (2.125) | -0.055*** | (-2.622) | 0.908*** | (2.794) |
| Generous | 0.019 | (0.889) | -0.021 | (-1.394) | 0.346 | (1.354) |
| Patient | 0.023 | (1.073) | -0.014 | (-0.906) | 0.314 | (1.230) |
| Age | -0.001 | (-1.006) | 0.002*** | (3.143) | -0.028*** | (-2.669) |
| Female | -0.035* | (-1.679) | -0.023 | (-1.552) | -0.062 | (-0.246) |
| Household income ^a | 0.006 | (1.490) | -0.003 | (-1.076) | 0.084* | (1.818) |
| University degree | 0.007 | (0.339) | -0.049*** | (-3.385) | 0.415* | (1.686) |
| Married | 0.033 | (1.346) | -0.003 | (-0.199) | 0.242 | (0.808) |
| Household size | 0.002 | (0.148) | 0.007 | (1.009) | -0.017 | (-0.137) |
| No. of children | 0.045** | (2.550) | -0.048*** | (-3.408) | 0.730*** | (3.372) |
| Average time at home | -0.001 | (-0.271) | 0.001 | (1.011) | -0.021 | (-0.946) |
| Electric heating | 0.006 | (0.327) | -0.009 | (-0.622) | 0.060 | (0.250) |
| 10-years tariff change | -0.007 | (-0.340) | -0.000 | (-0.022) | -0.043 | (-0.172) |
| Respondents | 2682 | | 2682 | | 2682 | |

Note: ^aWeighted household income in 1.000 Euro. The table shows discrete and marginal effects of probit and tobit estimation results with robust standard errors. Z-statistics in parenthesis. Levels of significance: * $p < 0.10$, ** $p < 0.05$, *** $p < 0.01$.

For Japanese respondents, we find a clear correlation between their age and their aversion to dynamic pricing. In contrast, German respondents seem to become more certain in their assessment of dynamic pricing at higher age, but either in favour or against, as their age is associated with both, a higher likelihood to either always or never chose a dynamic tariff. For the remaining socio-demographic characteristics the estimated coefficients are mostly insignificant. However, individuals holding a university degree are associated with a statistically significant higher likelihood to never choose a dynamic tariff, in the Japanese sample.

Surprisingly, none of the variables that approximate overall electricity consumption, i.e., income, electrical heating, household size, and number of children, appear to affect the outcome variables in the German sample (Table 5). One exception is the average time spend at home. In line with [Yoshida et al. \(2017\)](#), respondents who either themselves or whose household members spent on average more time at home are more likely to avoid

dynamic tariffs (although the corresponding coefficient is only significant at the 10 % level). With respect to the Japanese sample (Table 6), a greater number of children living in the household is strongly correlated with higher preferences for dynamic electricity tariffs across all three estimation models.

Our results indicate that environmental attitudes as well as economic preferences in general are important determinants of German households' tariff choices. In contrast, for Japanese households only risk preferences, but also their age, holding a university degree as well as the number of children in the household are most relevant. The fact that most of the variables approximating electricity consumption behaviour along with further technical household characteristics did not significantly affect the dependent variables, could be an indication that the diffusion of dynamic tariffs does not need to be limited to specific customer types.

4.2. Preferences for dynamic electricity tariffs

As discussed in Section 3.4, we conduct a 2×2-split sample analysis to address our central research questions. Correspondingly, Table 7 reports the country-specific estimation results based on mixed logit models for the baseline and the treatment group. We use the Stata command 'mixlogit', written by Hole (2007b), to conduct the simulated maximum likelihood estimation of the mixed logit models based on 10,000 Halton draws.

The two attributes '*potential savings*' and '*necessary shift of consumption*' are included as continuous variables. For all remaining attributes that are on ordinal scales, we use n-1 binary variables to assess respondents' preferences for the corresponding attribute levels. The estimated standard deviations indicate significant heterogeneity in respondents preferences for the different tariff characteristics.

As the treatment text explicitly addressed the two tariff characteristics '*number of time zones*' and '*price update*', which in addition largely determine the economic efficiency of a dynamic tariff, we describe the corresponding results in detail. With respect to the former attribute, the baseline level is '2 time zones'. It is striking, that for the Japanese sample, none of the other levels (i.e., 4, 12, and 24 time zones) significantly alters the likelihood of choice of a dynamic tariff. For the German sample, we observe a similar – but less pronounced – tendency. In fact, only the estimated negative coefficients for the '24 time zones' are statistically significant at the 1% level. This negative coefficient implies that respondents' likelihood of choosing a dynamic tariff decreases significantly if prices change hourly instead of twice daily.

Table 7: Estimation results - preferences for dynamic electricity tariffs

| | Germany | | | | Japan | | | |
|----------------------------|------------|----------|------------|----------|-------------|-----------|-------------|----------|
| | Baseline | | Treatment | | Baseline | | Treatment | |
| Mean | | | | | | | | |
| 4 time zones | -0.035 | (-0.434) | -0.146* | (-1.872) | 0.033 | (0.516) | 0.065 | (1.033) |
| 12 time zones | -0.061 | (-0.737) | -0.118 | (-1.414) | -0.115 | (-1.297) | -0.024 | (-0.273) |
| 24 time zones | -0.292*** | (-3.095) | -0.272*** | (-3.421) | -0.054 | (-1.038) | -0.085 | (-1.586) |
| Daily price update | -0.715*** | (-6.553) | -0.727*** | (-6.359) | -0.182*** | (-2.966) | -0.124** | (-2.004) |
| Weekly price update | -0.652*** | (-6.126) | -0.428*** | (-4.211) | 0.008 | (0.109) | 0.166** | (2.521) |
| Monthly price update | -0.194** | (-2.259) | -0.046 | (-0.535) | 0.337*** | (4.640) | 0.464*** | (6.380) |
| Potential savings | 0.055*** | (6.626) | 0.068*** | (7.612) | 0.049*** | (8.445) | 0.049*** | (8.425) |
| Shift of consumption | -0.062*** | (-7.334) | -0.066*** | (-6.835) | -0.030*** | (-7.410) | -0.034*** | (-8.104) |
| 5 percent cost cap | 0.438*** | (4.188) | 0.518*** | (5.024) | 0.504*** | (7.509) | 0.550*** | (7.982) |
| 10 percent cost cap | 0.298*** | (3.516) | 0.220** | (2.399) | 0.224*** | (3.640) | 0.280*** | (4.407) |
| 15 percent cost cap | 0.017 | (0.180) | -0.033 | (-0.324) | -0.297*** | (-4.076) | -0.240*** | (-3.382) |
| Data analysis | -0.142** | (-2.075) | -0.192** | (-2.507) | 0.039 | (0.726) | 0.024 | (0.426) |
| & 3rd parties | -1.126*** | (-9.299) | -1.116*** | (-9.034) | -0.826*** | (-10.582) | -0.727*** | (-9.348) |
| ASC (Tariff 1) | -0.060 | (-0.835) | 0.080 | (1.119) | -0.213*** | (-3.282) | -0.094 | (-1.484) |
| ASC (Tariff 2) | -0.092 | (-1.220) | 0.060 | (0.856) | 0.007 | (0.146) | 0.024 | (0.497) |
| Standard deviation | | | | | | | | |
| 4 time zones | 0.375 | (1.576) | -0.161 | (-0.430) | 0.995*** | (9.226) | 0.883*** | (7.988) |
| 12 time zones | 0.405* | (1.716) | 0.293 | (0.986) | -0.995*** | (-5.033) | 1.024*** | (5.337) |
| 24 time zones | 0.807*** | (4.819) | -0.001 | (-0.010) | -0.472*** | (-4.184) | 0.739*** | (8.385) |
| Daily price update | 0.974*** | (6.483) | 1.129*** | (7.282) | 0.587*** | (5.040) | 0.612*** | (5.106) |
| Weekly price update | 0.829*** | (5.730) | 0.946*** | (6.145) | -0.678*** | (-5.790) | -0.249 | (-1.180) |
| Monthly price update | 0.672*** | (4.106) | 0.784*** | (5.233) | 1.049*** | (10.278) | 1.043*** | (10.173) |
| Shift of consumption | 0.106*** | (7.969) | 0.140*** | (11.140) | 0.078*** | (13.049) | 0.085*** | (14.074) |
| 5 percent cost cap | 0.679*** | (4.291) | 0.561*** | (2.886) | 0.841*** | (9.215) | 0.886*** | (9.947) |
| 10 percent cost cap | -0.016 | (-0.967) | 0.628*** | (5.125) | -0.386*** | (-2.976) | -0.375** | (-2.273) |
| 15 percent cost cap | 0.060 | (0.523) | 0.665*** | (3.739) | 0.962*** | (9.154) | 0.755*** | (6.328) |
| Data analysis | 0.423*** | (2.779) | 0.787*** | (7.318) | 0.731*** | (7.807) | 0.834*** | (9.196) |
| & 3rd parties | 1.099*** | (7.912) | 1.092*** | (8.003) | 1.429*** | (14.113) | 1.533*** | (15.716) |
| ASC (Tariff 1) | 0.798*** | (6.731) | 0.701*** | (5.479) | 1.129*** | (12.726) | 1.048*** | (12.823) |
| ASC (Tariff 2) | 0.837*** | (7.370) | 0.462*** | (3.035) | -0.507*** | (-5.146) | 0.506*** | (5.021) |
| Observations (respondents) | 3096 (516) | | 3258 (543) | | 8088 (1348) | | 8004 (1334) | |

Note: All models are estimated with robust standard errors. Z-statistics in parenthesis. Levels of significance: * $p < 0.10$, ** $p < 0.05$, *** $p < 0.01$.

The baseline level for the attribute price update is ‘yearly’. For this attribute, a country difference is immediately noticeable. In the case of the German sample, we see a continuing decline in preferences from annual to daily price adjustments.⁹ In contrast, Japanese respondents prefer monthly over annual price changes. With respect to the treatment, this also holds true for weekly price updates. In both groups, Japanese respondents only experience disutility if prices are updated daily.

Intuitively, the estimated mean parameter for the attribute ‘*potential savings*’ is positive and statistically significantly different from zero at the 1% level across all groups. This implies that greater potential savings increase the likelihood of choice of a dynamic tariff. Sufficient savings potential is not only discussed as requirement for a tariffs uptake (e.g., [Freier and von Loessl, 2022](#); [Pebéreau and Remmy, 2022](#)) but also as prerequisite for actual load shifts of households using a RTP tariff (e.g., [Fabra et al., 2021](#)). In this respect, also, the mean estimated parameter for the attribute ‘*necessary shift of consumption*’ is statistically negative at the 1% level for all four groups, which implies that greater required load shifts reduce the likelihood that respondents chose a particular tariff.

Across both countries, we detect preferences to be guarded from economic risks, i.e., respondents prefer 5 % or 10 % price caps over no price caps (base level). However, the estimated parameter that corresponds to the 15 % level is insignificant in both German groups and even significantly negative in the Japanese sample. Furthermore, German respondents are less likely to choose a tariff that allows tariff providers and grid operators to analyse households’ consumption data. Across all four groups, the choice probability for a tariff significantly decreases, if consumption data are additionally shared with third parties.

4.3. Willingness to accept dynamic electricity tariffs

To put the results discussed in Section 4.2 into perspective, we estimate the corresponding WTA values as described in Section 3.4. To this end, Table 8 follows the 2×2 design and reports the estimated mean WTA values for all attributes or their levels in percentage points. We use the command ‘wtp’, written by Arne R. Hole and discussed in [Hole \(2007a\)](#), to estimate the mean marginal WTA.

Furthermore, Figure 1 and Figure 2 illustrate the WTA values by treatment and country for the indicated attributes or attribute levels, respectively. In both figures, the error bars

⁹We replicate the estimations with each attribute level of ‘price update’ as reference category to obtain the statistical differences across all attribute levels. In the baseline group, only the difference between ‘daily’ and ‘weekly’ price updates is statistically insignificant. In the treatment group, only the difference between ‘monthly’ and ‘yearly’ price updates is statistically insignificant (as displayed in Table 7).

Table 8: Mean WTA estimates by country and treatment

| | Germany | | | | Japan | | | |
|-----------------|----------|----------------|-----------|----------------|----------|----------------|-----------|----------------|
| | Baseline | | Treatment | | Baseline | | Treatment | |
| 4 Time zones | n.s. | – | 2.25 | [0.06;4.75] | n.s. | – | n.s. | – |
| 12 Time zones | n.s. | – | n.s. | – | n.s. | – | n.s. | – |
| 24 Time zones | 5.43 | [1.76;9.72] | 3.96 | [1.48;6.84] | n.s. | – | n.s. | – |
| Daily | 12.93 | [8.52;19.67] | 10.69 | [7.18;15.71] | 3.58 | [1.27;6.39] | 2.31 | [0.03;4.95] |
| Weekly | 11.90 | [7.66;18.45] | 6.23 | [3.35;10.04] | n.s. | – | -3.53 | [-6.40;-0.96] |
| Monthly | 3.50 | [0.52;7.35] | n.s. | – | -6.75 | [-10.59;-3.81] | -9.53 | [-14.12;-6.34] |
| Necessary shift | 1.12 | [0.78;1.67] | 0.99 | [0.69;1.42] | 0.61 | [0.42;0.88] | 0.69 | [0.48;0.99] |
| 5 % cost cap | -8.08 | [-13.30;-4.51] | -7.43 | [-11.57;-4.53] | -10.28 | [-14.30;-7.47] | -11.19 | [-15.33;-8.32] |
| 10 % cost cap | -5.49 | [-9.39;-2.46] | -3.20 | [-6.37;-0.60] | -4.67 | [-7.46;-2.24] | -5.46 | [-8.38;-2.94] |
| 15 % cost cap | n.s. | – | n.s. | – | 5.93 | [2.87;9.49] | 4.78 | [1.85;8.14] |
| Data analysis | 2.68 | [0.24;5.56] | 2.89 | [0.73;5.52] | n.s. | – | n.s. | – |
| & 3rd parties | 20.30 | [14.61;29.52] | 16.43 | [12.13;22.78] | 16.26 | [12.36;21.70] | 14.44 | [10.82;19.41] |

Notes: WTA values express the additional potential savings (in percentage points) that households require to accept a certain attribute or the corresponding attribute level. Negative values thus correspond to potential savings that respondents are willing to dispense. 95 % confidence intervals in parenthesis.

indicate the 95 % confidence intervals and the displayed p-values refer to the complete combinatorial test proposed by [Poe et al. \(2005\)](#). Only significant test results are displayed. Significant WTA values are shown in blue, whereas insignificant values, which we do not report in Table 8, are displayed in light blue.

The three panels in the first row of Figure 1 correspond to the *number of time zones*. Intuitively, the insignificant estimated mean parameters reported in Table 7 translate into insignificant WTA values. Only when prices change hourly, we observe highly significant aversion in the German sample. In fact, German respondents require on average approximately 5.4 percentage points additional potential savings (4.0 percentage points in the treatment group) to accept 24 time zones (compared with 2 time zones), which is statistically significantly more compared to the Japanese respondents. In both surveys we observe no significant variations across the two treatment groups, which is likely due to the high share of insignificant estimated mean parameters corresponding to the attribute levels.

Intuitively, a larger number of time zones per day will improve a tariff’s capability to reflect the short-run social marginal costs of electricity generation and thereby increase the overall economic welfare associated with the adoption of such tariff ([Borenstein and](#)

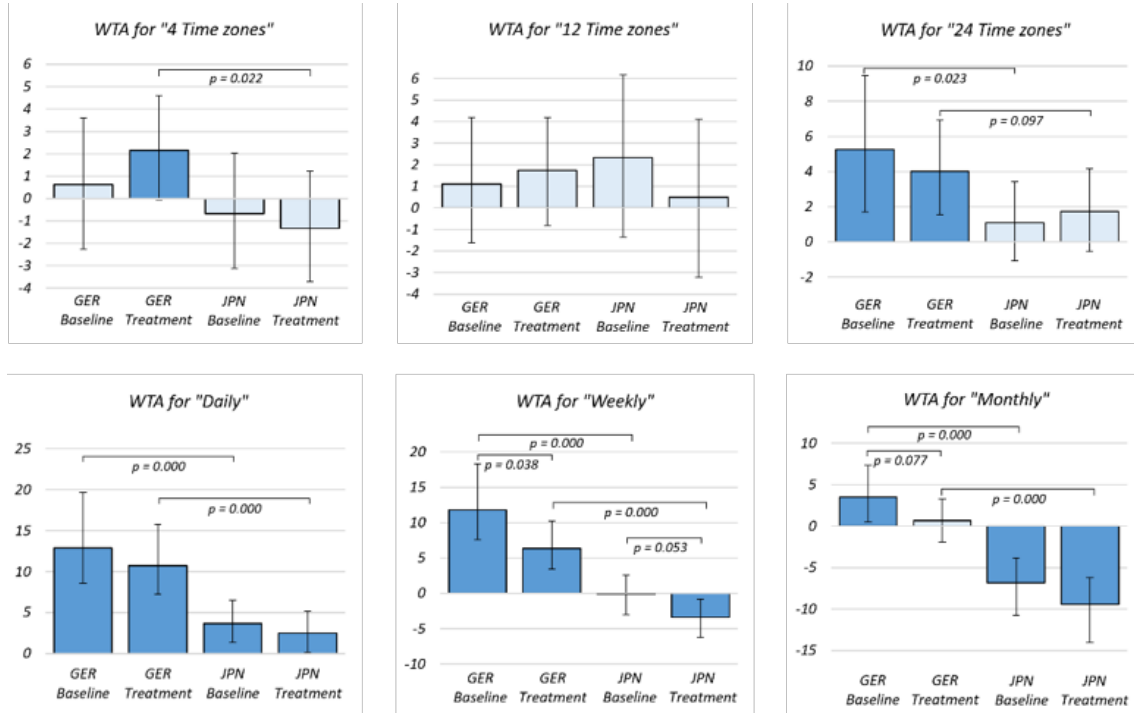


Figure 1: Estimated WTA in percentage points for the number of time zones and price updates by country and treatment

Bushnell, 2018). That we can not identify a link between a higher number of time zones and households' participation costs associated to dynamic pricing, which is in line with the results of Wolak (2011), therefore marks a highly relevant implication for efficient tariff designs.¹⁰

With respect to the second attribute (*price update*), we find that the average WTA values for daily, weekly, or monthly price updates are significantly higher in the German than in the Japanese samples (second row of Figure 1). Differences in country-specific defaults might be a potential explanation for this difference. While 93 % of respondents from Germany indicated that their current tariff is updated yearly or even less frequent, monthly price updates are the default in Japan¹¹.

Furthermore, in line with Buryk et al. (2015) and Kowalska-Pyzalska et al. (2014), we find that additional knowledge of the environmental benefits associated with dynamic tariffs significantly reduces household aversion to the frequency of price updates. When German

¹⁰Of course, based on insignificant estimated parameters we can not entirely rule out that a higher number of time zones increases households' aversion to dynamic pricing.

¹¹For example TEPCO, one of Japans major electricity retailer, passes on changes in fuel costs to their customers on a monthly basis: <https://www.tepco.co.jp/en/ep/rates/electricbill-e> (last accessed 30.11.2022).

households receive information on the environmental benefits of dynamic tariffs, increasing the frequency of price updates to monthly comes at zero additional participation costs, which is significantly different from the baseline group. In addition, the treatment significantly reduced Germans' aversion to weekly price updates. Similarly, the treatment significantly increased Japanese respondents preferences towards frequent price updates. In fact, for the Japanese treatment group we see that households even prefer weekly price updates over annual prices.

In sum, this findings comprise another step towards unlocking the efficiency potential of dynamic tariffs, as monthly instead of yearly price updates are already able to capture a significant share of the economic efficiency gains associated with RTP tariffs (Holland and Mansur, 2006).

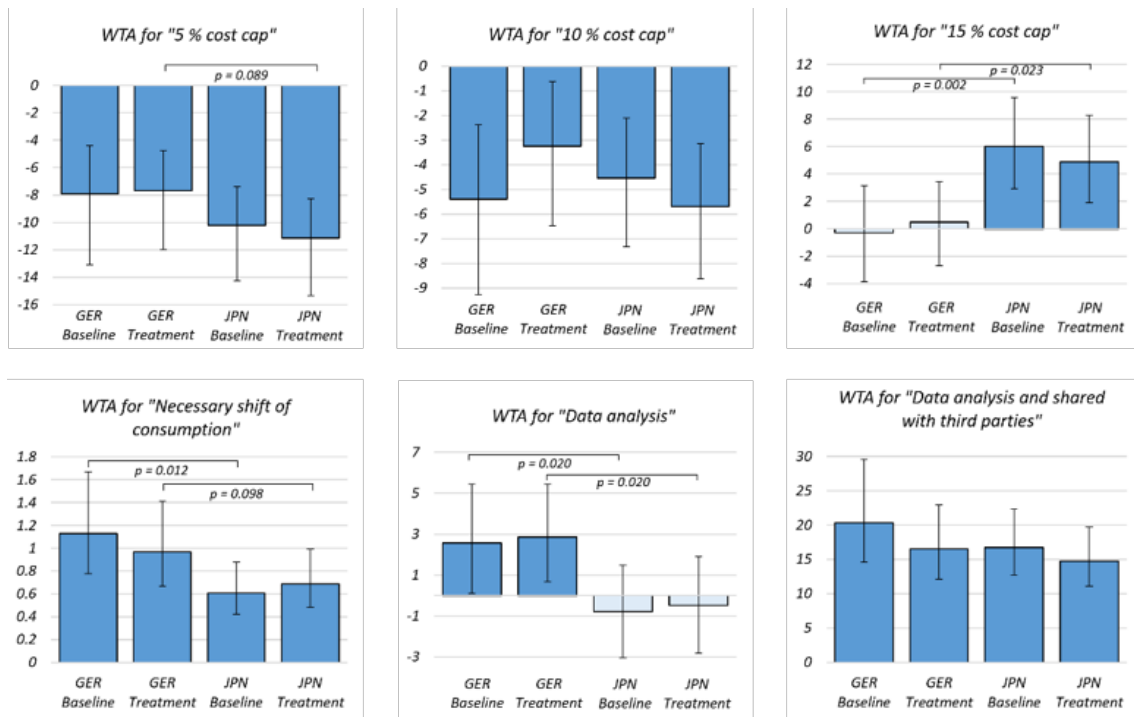


Figure 2: Estimated WTA in percentage points for a cap for additional costs, necessary shifts of consumption and data utilization by country and treatment

We also find differences across the two samples with respect to respondents preferences for a cap for additional costs (first row of Figure 2). Japanese respondents are willing to accept roughly 10.3 percentage points lower potential savings (11.2 percentage points in the treatment group), if a tariff is equipped with a 5 % cost cap instead of having 'No cost cap' (base level). By contrast, German respondents are only willing to accept 8.1 percentage points (7.4 percentage points in the treatment group) fewer potential savings.

With respect to the treatment group, this difference is statistically significant at the 10 % level. Surprisingly, respondents from Japan prefer a tariff without a cost cap over a tariff with a 15 % cost cap, whereas German respondents are indifferent with respect to the two attribute levels.

By implication, the WTA lower potential savings in order to be ensured against additional costs suggests that respondents fear facing increased electricity costs in case they fail to shift their electricity consumption. However, following economic theory, households will not counter-intuitively shift electricity consumption into time zones with high electricity prices. Therefore, in theory, their costs will never reach the price caps. Consequently, such caps should not provoke a reduction in economic efficiency. Since we find caps for additional costs to significantly reduce households' aversions to dynamic tariffs, which is in line with the findings of [Schlereth et al. \(2018\)](#), they constitute a straightforward and cost-efficient tool to increase households' preferences for dynamic tariffs.

The first panel in the second row of [Figure 2](#) displays the average additional potential savings that households require to accept the necessity to additionally shift 1 % of their electricity consumption in order to realize the savings. For both treatments, the higher bars for the German sample indicate that Germans need significantly higher potential financial compensation in order to respond to the price signals.

Furthermore, our results support the findings of [Richter and Pollitt \(2018\)](#) that households hold strong aversions to their consumption data being shared with third parties (displayed in the fifth and sixth panel of [Figure 2](#)). Even though tariff providers or grid operators might see this as an additional source of income, we expect household demands for potential financial compensation of at least 15 percentage points to cause total revenue to suffer. In fact, German respondents do not even want their provider to analyse their consumption data, as they require additional potential savings of approximately 2.7 percentage points (2.9 percentage points in the treatment group), to accept such a tariff.

This differences across countries could also relate to different status quo conditions. Technically, 'data analysis' is the default in Japan. By contrast, only 1.3 % of the German respondents (half of those already with smart meters installed) indicated that their electricity provider would analyse their consumption data. Therefore, on average, German respondents would experience a loss in privacy when their provider analyses their consumption data, whereas Japanese respondents would experience a gain in privacy when switching back to 'cost accounting only'. If losses loom larger than gains ([Kahneman and Tversky, 1979](#)), the former should have more impact. In particular, as Japanese (German) households would

also lose (could ‘only’ gain) the utility they might experience from their data being analysed, for example when in-home displays visualise their current electricity consumption.

Finally, based on the discussed findings we believe a TOU tariff, which is characterised by 12 price zones (or even 24), monthly price updates (or even weekly), a 5 % price cap, and restrictive use of consumption data, to be suitable to increase economic efficiency while accounting for households’ participation costs. On the one hand, and in particular when their environmental benefits are highlighted, they incorporate significantly less transaction costs for households. On the other hand, they capture a significant share of the total economic efficiency associated with RTP tariffs. This mix of interday price certainty and intraday price frequency also reflects the thought of [Fabra et al. \(2021\)](#) to consider “RTP and TOU rates as complements rather than substitutes.”

4.4. Limitations

Before we draw our final conclusion in Section 5, we must discuss the limitations of our study. First of all, while we are convinced that the exclusion of the status quo option from the econometric analysis of the choice experiment is necessary for a clean country-comparison, it potentially can lead to an overestimation of the preference parameters (e.g., [Boyle and Özdemir, 2008](#)). In addition, the choice experiment is limited to various forms of TOU and RTP tariffs and does not cover CPP or flat tariffs.

Furthermore, with respect to the attribute *time zones* the estimated parameters are mainly insignificant. As failure to reject H0 does not imply that H1 can be accepted, we can not entirely rule out that households hold aversion to high numbers of time zones. This is particularly relevant, as the estimated parameters for hourly pricing are statistically significant and negative in both German groups.

Despite asking our respondents to assume that smart meters were installed in their household without any additional costs, we also cannot rule out entirely that the higher aversion to dynamic electricity tariffs we find among the German sample is (at least partially) driven by their negative preferences for the costs associated to the installation of smart meters (e.g., [Mengelkamp et al., 2019](#)).

Finally, we must also acknowledge that our SCE focuses solely on the volumetric cost component of residential electricity prices and not on fixed fees, which typically are also part of residential tariffs. In particular, [Borenstein \(2016\)](#) argues that such two-part tariffs, i.e., tariffs that constitute a fixed fee (e.g., per month) and dynamic unit charges (e.g., per

kWh), are most suitable for optimising the economic efficiency of residential rates.¹² The implications of our analysis are thus limited to the volumetric part of residential prices, which is naturally also the only part eligible for dynamic pricing.

5. Conclusion

We conducted two representative household surveys in Germany and Japan to examine preferences and acceptance barriers towards dynamic electricity tariffs. To this end, our unique experimental design allows to disentangle preferences for inter- and intraday price changes, which are two central determinants of the economic efficiency associated with dynamic tariffs. On the one hand, our results suggest that households in Germany and Japan require significant compensation to accept frequently changing price patterns. A tendency that is significantly stronger in the German sample, indicating that Japanese households are more willing to accept dynamic electricity tariffs. On the other hand, we find that our respondents do not mind several price changes during a day, except for German households' disapproval of hourly prices.

Our findings suggest that if price patterns are known for a longer period, respondents do not mind TOU tariffs with several price zones per day. Such TOU tariffs not only more efficiently reflect the short-run social marginal costs of electricity generation than day-and-night tariffs, but, in particular in combination with cost caps and a restrictive utilisation of consumption data, also seem capable of reducing households' adoption barriers and thereby increasing the likelihood that they take-up dynamic tariffs, which is essential to unlock (at least some of) the benefits associated with dynamic electricity pricing.

Furthermore, environmental information can help to decrease aversions to more frequent price updates, which could further promote dynamic electricity tariffs. Given providing additional information is typically inexpensive, this can be a highly cost-effective policy mechanism for increasing household preferences towards dynamic electricity tariffs.

To this end, further research should focus on additional instruments, e.g., the visual display of saved CO_2 emissions, to help overcome prevailing household acceptance barriers. In addition, we believe that the incorporation of household WTA dynamic tariffs in general – or single tariff characteristics in particular – into the economic efficiency assessment of such

¹²In theory, prices are efficient if they reflect the short-run social marginal costs of electricity production. However, in RTP tariffs several factors, including the (negative) externalities of electricity production, the need for utilities to cover high fixed costs, and the exploitation of market power, act against dynamic pricing being economically efficient (Borenstein, 2016). Therefore, Borenstein (2016) argues that two-part tariffs are the 'least bad' efficient solution to this problem.

tariffs would be a suitable approach for taking household participation costs into account. In this respect, the fact that household preferences for dynamic tariffs seem unaffected by a larger number of price zones each day is a promising finding to realise efficiency gains. In fact, the quantification of such efficiency gains, particularly in the context of two-part tariffs and distributional effects, is a promising research objective.

Acknowledgements

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Appendix A. Additional figures and tables

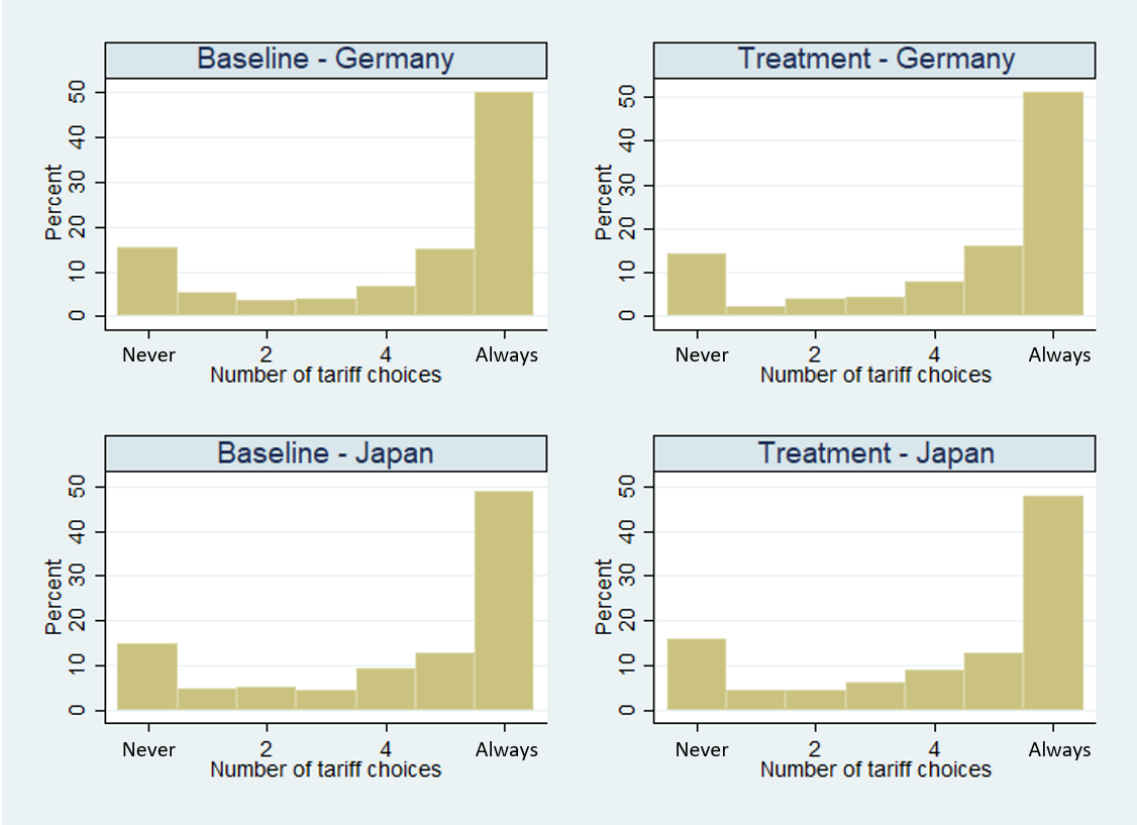


Figure A.1: Frequency of tariff choices

Table A.1: Baseline group: summary statistics by country

| | Germany | | | | Japan | | | | P-value |
|-------------------------------|---------|-------|-------|-----------|-------|-------|-------|------------|---------|
| | Count | Mean | SD | Min-Max | Count | Mean | SD | Min-Max | |
| Environmental attitudes | 516 | 4.76 | 1.49 | 0-6 | 1348 | 3.73 | 1.86 | 0-6 | 0.000 |
| Trusting | 516 | 0.87 | 0.94 | 0-3 | 1348 | 0.52 | 0.75 | 0-3 | 0.000 |
| Risk seeking | 516 | 0.34 | 0.48 | 0-1 | 1348 | 0.16 | 0.37 | 0-1 | 0.000 |
| Generous | 516 | 0.67 | 0.47 | 0-1 | 1348 | 0.48 | 0.50 | 0-1 | 0.000 |
| Patient | 516 | 0.56 | 0.50 | 0-1 | 1348 | 0.54 | 0.50 | 0-1 | 0.404 |
| Age | 516 | 50.17 | 16.79 | 18-85 | 1348 | 45.56 | 13.53 | 20-69 | 0.000 |
| Female | 516 | 0.51 | 0.50 | 0-1 | 1348 | 0.51 | 0.50 | 0-1 | 0.784 |
| Household income ^a | 516 | 1.88 | 0.93 | 0.18-8.66 | 1348 | 3.95 | 2.74 | 0.34-15.39 | 0.000 |
| University degree | 516 | 0.17 | 0.38 | 0-1 | 1348 | 0.53 | 0.50 | 0-1 | 0.000 |
| Married | 516 | 0.49 | 0.50 | 0-1 | 1348 | 0.61 | 0.49 | 0-1 | 0.000 |
| Household size | 516 | 2.22 | 1.13 | 1-10 | 1348 | 2.70 | 1.29 | 1-10 | 0.000 |
| No. of children | 516 | 0.28 | 0.65 | 0-6 | 1348 | 0.33 | 0.73 | 0-5 | 0.416 |
| Average time at home | 516 | 17.66 | 6.28 | 2-24 | 1348 | 18.37 | 5.50 | 2-24 | 0.166 |
| Electric Heating | 516 | 0.12 | 0.32 | 0-1 | 1348 | 0.53 | 0.50 | 0-1 | 0.000 |
| 10-years tariff change | 516 | 0.64 | 0.48 | 0-1 | 1348 | 0.32 | 0.47 | 0-1 | 0.000 |

Notes: ^aWeighted household income in 1.000 Euro. P-values in the last column refer to Pearson's chi-squared test for independence between the samples in case of binary variables and to the Kruskal-Wallis equality-of-populations rank test for non-binary variables.

Table A.2: Treatment group: summary statistics by country

| | Germany | | | | Japan | | | | P-value |
|-------------------------------|---------|-------|-------|------------|-------|-------|-------|------------|---------|
| | Count | Mean | SD | Min-Max | Count | Mean | SD | Min-Max | |
| Environmental attitudes | 543 | 4.80 | 1.54 | 0-6 | 1334 | 3.73 | 1.82 | 0-6 | 0.000 |
| Trusting | 543 | 0.87 | 0.97 | 0-3 | 1334 | 0.49 | 0.74 | 0-3 | 0.000 |
| Risk seeking | 543 | 0.31 | 0.46 | 0-1 | 1334 | 0.17 | 0.37 | 0-1 | 0.000 |
| Generous | 543 | 0.66 | 0.47 | 0-1 | 1334 | 0.47 | 0.50 | 0-1 | 0.000 |
| Patient | 543 | 0.56 | 0.50 | 0-1 | 1334 | 0.55 | 0.50 | 0-1 | 0.597 |
| Age | 543 | 49.94 | 16.20 | 18-91 | 1334 | 45.75 | 13.59 | 20-69 | 0.000 |
| Female | 543 | 0.47 | 0.50 | 0-1 | 1334 | 0.52 | 0.50 | 0-1 | 0.034 |
| Household income ^a | 543 | 1.98 | 1.27 | 0.13-15.00 | 1334 | 4.07 | 2.88 | 0.34-15.39 | 0.000 |
| University degree | 543 | 0.14 | 0.35 | 0-1 | 1334 | 0.53 | 0.50 | 0-1 | 0.000 |
| Married | 543 | 0.49 | 0.50 | 0-1 | 1334 | 0.59 | 0.49 | 0-1 | 0.000 |
| Household size | 543 | 2.22 | 1.18 | 0-9 | 1334 | 2.61 | 1.28 | 0-8 | 0.000 |
| No. of children | 543 | 0.29 | 0.70 | 0-5 | 1334 | 0.32 | 0.71 | 0-4 | 0.191 |
| Average time at home | 543 | 18.09 | 5.84 | 2-24 | 1334 | 18.27 | 5.72 | 2-24 | 0.940 |
| Electric Heating | 543 | 0.12 | 0.33 | 0-1 | 1334 | 0.52 | 0.50 | 0-1 | 0.000 |
| 10-years tariff change | 543 | 0.63 | 0.48 | 0-1 | 1334 | 0.33 | 0.47 | 0-1 | 0.000 |

Notes: ^aWeighted household income in 1.000 Euro. P-values in the last column refer to Pearson's chi-squared test for independence between samples in case of binary variables and to the Kruskal-Wallis equality-of-populations rank test for non-binary variables.

Table A.3: German sample: summary statistics by treatment

| | Baseline | | | | Treatment | | | | P-value |
|-------------------------------|----------|-------|-------|-----------|-----------|-------|-------|------------|---------|
| | Count | Mean | SD | Min-Max | Count | Mean | SD | Min-Max | |
| Environmental attitudes | 516 | 4.76 | 1.49 | 0-6 | 543 | 4.80 | 1.54 | 0-6 | 0.318 |
| Trusting | 516 | 0.87 | 0.94 | 0-3 | 543 | 0.87 | 0.97 | 0-3 | 0.960 |
| Risk seeking | 516 | 0.34 | 0.48 | 0-1 | 543 | 0.31 | 0.46 | 0-1 | 0.270 |
| Generous | 516 | 0.67 | 0.47 | 0-1 | 543 | 0.66 | 0.47 | 0-1 | 0.949 |
| Patient | 516 | 0.56 | 0.50 | 0-1 | 543 | 0.56 | 0.50 | 0-1 | 0.994 |
| Age | 516 | 50.17 | 16.79 | 18-85 | 543 | 49.94 | 16.20 | 18-91 | 0.804 |
| Female | 516 | 0.51 | 0.50 | 0-1 | 543 | 0.47 | 0.50 | 0-1 | 0.193 |
| Household income ^a | 516 | 1.88 | 0.93 | 0.18-8.66 | 543 | 1.98 | 1.27 | 0.13-15.00 | 0.476 |
| University degree | 516 | 0.17 | 0.38 | 0-1 | 543 | 0.14 | 0.35 | 0-1 | 0.146 |
| Married | 516 | 0.49 | 0.50 | 0-1 | 543 | 0.49 | 0.50 | 0-1 | 0.989 |
| Household size | 516 | 2.22 | 1.13 | 1-10 | 543 | 2.22 | 1.18 | 0-9 | 0.624 |
| No. of children | 516 | 0.28 | 0.65 | 0-6 | 543 | 0.29 | 0.70 | 0-5 | 0.743 |
| Average time at home | 516 | 17.66 | 6.28 | 2-24 | 543 | 18.09 | 5.84 | 2-24 | 0.350 |
| Electric heating | 516 | 0.12 | 0.32 | 0-1 | 543 | 0.12 | 0.33 | 0-1 | 0.796 |
| 10-years tariff change | 516 | 0.64 | 0.48 | 0-1 | 543 | 0.63 | 0.48 | 0-1 | 0.740 |

Notes: ^aWeighted household income in 1.000 Euro. P-values in the last column refer to Pearson's chi-squared test for independence between the treatment groups in case of binary variables and to the Kruskal-Wallis equality-of-populations rank test for non-binary variables.

Table A.4: Japanese sample: summary statistics by treatment

| | Baseline | | | | Treatment | | | | P-value |
|-------------------------------|----------|-------|-------|------------|-----------|-------|-------|------------|---------|
| | Count | Mean | SD | Min-Max | Count | Mean | SD | Min-Max | |
| Environmental attitudes | 1348 | 3.73 | 1.86 | 0-6 | 1334 | 3.73 | 1.82 | 0-6 | 0.879 |
| Trusting | 1348 | 0.52 | 0.75 | 0-3 | 1334 | 0.49 | 0.74 | 0-3 | 0.235 |
| Risk seeking | 1348 | 0.16 | 0.37 | 0-1 | 1334 | 0.17 | 0.37 | 0-1 | 0.863 |
| Generous | 1348 | 0.48 | 0.50 | 0-1 | 1334 | 0.47 | 0.50 | 0-1 | 0.777 |
| Patient | 1348 | 0.54 | 0.50 | 0-1 | 1334 | 0.55 | 0.50 | 0-1 | 0.681 |
| Age | 1348 | 45.56 | 13.53 | 20-69 | 1334 | 45.75 | 13.59 | 20-69 | 0.720 |
| Female | 1348 | 0.51 | 0.50 | 0-1 | 1334 | 0.52 | 0.50 | 0-1 | 0.721 |
| Household income ^a | 1348 | 3.95 | 2.74 | 0.34-15.39 | 1334 | 4.07 | 2.88 | 0.34-15.39 | 0.638 |
| University degree | 1348 | 0.53 | 0.50 | 0-1 | 1334 | 0.53 | 0.50 | 0-1 | 0.859 |
| Married | 1348 | 0.61 | 0.49 | 0-1 | 1334 | 0.59 | 0.49 | 0-1 | 0.463 |
| Household size | 1348 | 2.70 | 1.29 | 1-10 | 1334 | 2.61 | 1.28 | 0-8 | 0.070 |
| No. of children | 1348 | 0.33 | 0.73 | 0-5 | 1334 | 0.32 | 0.71 | 0-4 | 0.879 |
| Average time at home | 1348 | 18.37 | 5.50 | 2-24 | 1334 | 18.27 | 5.72 | 2-24 | 0.686 |
| Electric heating | 1348 | 0.53 | 0.50 | 0-1 | 1334 | 0.52 | 0.50 | 0-1 | 0.949 |
| 10-years tariff change | 1348 | 0.32 | 0.47 | 0-1 | 1334 | 0.33 | 0.47 | 0-1 | 0.495 |

Notes: ^aWeighted household income in 1.000 Euro. P-values in the last column refer to Pearson's chi-squared test for independence between the treatment groups in case of binary variables and to the Kruskal-Wallis equality-of-populations rank test for non-binary variables.